



## Feedback Response

Dear Parents,

Greetings from IIS Majmaah!

The whole team of IISM carefully went through all the feedback and we are thankful to all the parents who sent us their valuable feedback.

This feedback will definitely help us to improve and to outdo our shortcomings.

In this report, the school has tried to answer most of the queries raised by the parents as mentioned below:

- i.) **Some parents suggested to reduce the online class timing and some parents suggested to increase the class timing.**

**Soln:** As per the bye laws of the CBSE Board, the class timing cannot be reduced or increased but still we will try to find out a feasible solution for the same.

- ii.) **Some parents suggested to re-open the school for Primary and for classes up to Grade VI.**

**Soln:** Opening of School for Primary is not in our hands as it has been closed as per instructions from the Saudi Ministry. It will re-open as per the MOE instructions and the parents' consent.

- iii.) **Some parents suggested to reduce the homework and some to increase it.**

**Soln:** Teachers have already been advised to give a balanced homework to the students.

- iv.) **Some parents suggested to conduct more activities online.**

**Soln:** Every Thursday, many of the activities are being done in the Primary section. Nevertheless, we will try to increase the number of activities and introduce some fun activity for the students.

- v.) **Some parents asked for a recording of the online classes.**

**Soln:** As per higher authority instructions, recording of classes cannot be provided. It is suggested that the student attends the online class according to the time table and not miss any class.

- vi.) **Some parents want the certificates to be distributed to the activity winners and their names displayed on the school website.**

**Soln:** The school is in the process of making an e-certificate. Once done, the students will definitely get their e-certificates whenever they win in an activity or competition.

Also, very soon a provision will be made on the website wherein the winners names can be displayed.

vii.) **Some parents want the information as to how much of portion has been completed in a week.**

**Soln:** All the teachers have been instructed to send a message in the WhatsApp group every Thursday regarding the completed portions of that week.

viii.) **Some parents of VIII, IX and X are not happy with the hybrid classes as the teachers are not able to pay the same attention online.**

**Soln:** It is very difficult for a teacher to conduct both offline and online simultaneously and yet pay the same attention to both. As per the government of Saudi Arabia instructions, all the students of Classes VIII, IX and X have to attend the classes physically. The school and teachers are however providing this extra facility to the students only for the time being as per special request of some of the parents. Very soon, the classes of VIII, IX and X will be fully offline.

So, it is a humble request to the parents to start sending their wards to school to school for a better teaching experience.

ix.) **Some parents requested to change the teacher as they are not satisfied with the teaching methodology.**

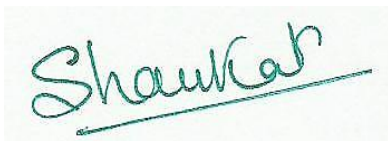
**Soln:** We are trying to look out for a suitable qualified teacher who can fit in perfectly and an advertisement for the same has already been placed. It is very difficult in Majmaah to get a new teacher. Nevertheless, the search is on for a teacher and as soon as we get a suitable candidate, the problem will be resolved.

Parents are also humbly requested to take care of their children during online classes and see to it that they join on time. They should also see to it that the students sit in discipline and are attentive during the class.

Last but not the least, your feedback has been very valuable and we will definitely try to implement the above as soon as possible.

However, if still any child or parent is facing a problem, then please feel free to contact us and we will try to resolve it as soon as possible.

Thanks, and best regards,



Principal and HOI

