



INTERNATIONAL INDIAN SCHOOL AL-MAJMA'AH

Ref: iism/par/08-23/20

Date: 27th August 2023

Grievance Redressal Mechanism

Dear Parents,

Kindly be informed that in case you have any grievances then please contact us according to the issue as given below:

Issues related to -	Primary Contact for escalations & Contact hours (By appointment only please)	Email/Office Phone
Academic LKG – Class X	12:30 to 1:30	grievances@iismajmaah.com 0164323317
Administrative	12:30 to 1:30	grievances@iismajmaah.com 0164323317
Financial	12:30 to 1:30	grievances@iismajmaah.com 0164323317
Sports & Extra Curricular Activities	12:30 to 1:30	grievances@iismajmaah.com 0164323317
Health Issues	12:30 to 1:30	grievances@iismajmaah.com 0164323317
Others	12:30 to 1:30	grievances@iismajmaah.com 0164323317

If your grievance is not satisfactorily addressed in seven working days please contact: Principal's Office only with prior appointment.

After that you can contact the SMC (School Managing Committee) via mail – smc@iismajmaah.com

Shaheen

Principal

